

REGULATOR OF SOCIAL HOUSING (RSH) ROLE PROFILE

| | | | |
|-----------------------|------------------|--------------------|---------------------------|
| Role | Strategy Advisor | Directorate | Strategy |
| Reports to | Strategy Manager | Section | Policy, Strategy & Impact |
| Post reference | | Grade | Hay Level 16 |

Purpose of the role

Working as part of a team the Strategy Advisor leads activities and supports projects to ensure that the regulator's strategies and policies promote a viable, efficient and well-governed social housing sector able to deliver and maintain homes of appropriate quality that meet a range of needs.

Active across a number of policy areas the role will deliver a varied programme of work. Through this the Strategy Advisor helps ensure that the regulatory framework, including our regulatory standards and codes of practice, remains fit for purpose and continues to deliver the regulator's fundamental objectives. The role will coordinate activity to develop and maintain the regulator's strategic direction and assess how effective the regulator's activities are in meeting its objectives.

The role will generate and use evidence and analysis to provide advice to the regulator's Board and Executive on the implications of future government policy on regulation and the social housing sector. In doing this they may work closely with the Department for Levelling Up, Housing and Communities (DLUHC).

The role requires strategy and/or policy development skills and an understanding of either current regulatory or social housing policy in England.

Main duties and key accountabilities of the jobholder

Key accountabilities

1. Provide expert advice to internal and external stakeholders, as appropriate, on the regulatory framework that providers are expected to operate within
2. Take forward activity to understand, analyse and evaluate the short- and long-term impacts of a wide range of policy issues affecting the social housing sector as well as the Regulator of Social Housing
3. Working as part of the team responsible for delivering a programme of policy, strategy and impact development work to ensure that the regulatory framework and our approach to regulation is up to date, delivers the regulator's objectives, and is compliant with statute and other duties
4. Develop and maintain strong links across functional teams within the regulator and other key stakeholders to enable the regulator's objectives to be delivered in a cohesive, collaborative and joined up way. In particular to ensure an effective link between the regulatory framework and design of the regulator's operational processes
5. Represent the regulator in a professional manner with stakeholders, including DLUHC, in order to support understanding of the regulatory framework and identify opportunities to improve its effectiveness

Main duties

1. Contribute to the development and maintenance of the regulatory framework, supporting the successful delivery of projects and programmes designed to ensure the regulatory framework remains fit for purpose
2. Use your expert knowledge of the regulatory framework, relevant legislation and policy to contribute effectively to a range of projects and programmes across the regulator, including supporting other teams in the development of corporate documents, operational processes, systems and guidance to ensure that they are in line with the regulatory framework, and providing well-informed responses to technical queries drawing on the advice of technical experts as required
3. Deliver activity that helps inform the regulator's corporate strategy and plan, including considering scenarios and risks, and developing materials for internal and external engagement
4. Support projects that contribute to a better understanding of the impact of our regulatory activity and its contribution to our fundamental objectives
5. Research, analyse and evaluate a range of information from different sources to produce internal briefings on current political and policy developments and write evidence based reports and presentations to Board, Executive and the Senior Leadership Team on a wide range of policy, strategy and impact issues
6. Research and draft advice to DLUHC to ensure that the impact of policy development within government on social housing regulation and the regulated sector is fully understood
7. Draft responses to parliamentary questions, select committees and inquiries as well as any other work required for the delivery of the regulator's accountability to parliament

Working relationships and contacts

Internal relationships

- Executive, Board and Senior Leadership Team in relation to the provision of papers and briefings focused on issues relating to policy/strategy and/or the development of the regulatory framework
- Regulation staff in the context of ensuring effective joint working and engagement across projects and programmes

External relationships

- DLUHC & other government departments as required
- Other key stakeholders with an influence on and/or interest in policy development (e.g. National Housing Federation, Chartered Institute of Housing, registered providers, and the Housing Ombudsman)
- Other regulators
- Social housing tenants

Core job skills

Qualifications, knowledge, skills and experience

- Experience of working in a policy formulation or strategy role in either a housing or regulatory environment
- Experience of evaluating the impact of the current political context on organisational policies and direction with an appreciation of the challenges of working in a dynamic and uncertain political environment

- Strong strategic thinking skills and ability to articulate the different factors which might impact the organisation's strategy to others in a clear and appropriate way. Experience of producing work which considers all relevant factors to ensure the outputs align with the organisation's strategy
- Good research and analytical skills. Experience of conducting desk-based research, analysing and combining complex information, including drawing on numerical data, from a wide range of sources to reach evidence-based conclusions and make reasoned recommendations which reflect organisational objectives and manage risks
- Experience of working on complex projects which require creative thinking, and managing several interdependencies to inform changes to policy and strategy
- Experience of using evidence to better understand the impact of strategies, policies or other interventions on their intended outcomes
- An awareness of the current policy issues affecting social housing and its regulation in England
- Excellent communication skills, able to communicate clearly and logically to a wide range of internal and external audiences, both verbally and in writing
- Self-starting with an ability to plan and manage your own workload, as well as manage the input of others to meet deadlines
- Good interpersonal skills enabling you to work flexibly to deliver across a range of teams in different locations as well as working with people at all levels of seniority

General responsibilities

- To adhere to RSH's Equality and Diversity and equal opportunities policies in all activities and to actively promote equality of opportunity
- To be responsible for your own health and safety and that of your colleagues and all others in the workplace, in accordance with RSH Health and Safety policies
- To demonstrate RSH core values in all working relationships within the workplace
- To work in accordance with RSH Data Protection Policies and adhere to RSH Freedom of Information policies where appropriate
- To undertake other duties as may be reasonably expected