

# NEWSLETTER



## Our Five Key Take Aways from the HDN Conference 2024

The dust hasn't settled yet but we're still reliving yesterday's Housing Diversity Network conference in Birmingham. We had an insightful day filled with an exceptional line-up of expert speakers who shared invaluable insights and practical tips with over 130 housing professionals from the length and breadth of the country.

Here are our instant top five takeaways from attending the conference:

- The Importance of knowing your tenant base is critical** - The Regulator of Social Housing emphasised that housing organisations should know 'who lives behind the front door'. This means landlords going beyond surface-level interactions to build meaningful relationships, ensuring they truly understand tenant needs, priorities, and experiences.
- RBH are on a journey of improvement** - Amanda Newton, CEO, gave an honest account of Rochdale Boroughwide Housing's recovery plan, which is designed to address the organisation's challenges and drive forward improvements. The plan reflects a broader focus on restoring community confidence after the Awaab Ishak tragedy and ensuring that EDI is at the core of sustainable and long-term progress.
- Boards drive change in EDI** - The significance of diversity at the board level was also emphasised. The conference underscored that diverse leadership is crucial to creating policies and decisions that reflect the needs of all communities. Having varied perspectives at the decision-making level fosters innovation and more inclusive services.
- The Far-Right Riots were shocking but not surprising** - Racism and islamophobia have been stoked for decades and was waiting for a trigger event to come out. There is a need for the sector to develop proactive approaches to counter these divisive movements, protect tenants, and maintain cohesive safe neighbourhoods.
- Bias, prejudice and discrimination** - By the landlord some of the issues that the Housing Ombudsman comes across when investigating referrals. The Ombudsman's insights shine a light on areas needing action in complaints handling, with training, guidance and support to staff being crucial.

A huge thank you to all of our amazing speakers. The fantastic insights you shared with us yesterday truly will undoubtedly drive positive change across the sector.

We would also like to thank the headline sponsors **Devonshires** and **Futures Housing Group** as well as our supporters **Great Places Housing Group, Trident Group, Curo and Riverside**.

## Nationwide Foundation - Community-led housing for all



You are invited to the launch of a research report into black and minority ethnic minority leadership and participation in community-led housing, with a specific focus on women (including LGBT women) in social or supported housing.

This research will be published in October 2024 and was conducted by a team of practitioners (Claude Hendrickson MBE, Leeds Community Homes and Henri Baptiste, Pathway Housing Solutions) and academics (Dr Tom Moore, University of Liverpool and Dr Yael Arbell, Sheffield Hallam University). It involved interviews and workshops with community-led housing projects and advocacy, funding and policy organisations.

The research has identified significant opportunities to grow black and minority ethnic community leadership and participation in community-led housing. This event will reflect on the implications of this research for communities, policy and practice, and provide a framework for progressive discussion of recommendations and actions.

This event is being hosted by The Nationwide Foundation for Leeds Community Homes and the research team at its benefactor's London office. The event will be held on Friday 18th October 2024, 1.30pm - 4pm, at the Nationwide Building Society, 1 Threadneedle Street London EC2R 8AY.

Please register your attendance using the following link:  
[Research Launch: Community-Led Housing for All- EventBrite](#)

## Northern Housing Consortium - Supporting Victims/Survivors of Gambling-Related Domestic Abuse



Researchers from a consortium of three universities and two industry partners need your help into research on gambling-related domestic abuse, with a specific focus on women (including LGBT women) in social or supported housing. They are keen to learn more about how women's housing is impacted by gambling and domestic abuse, whether they have been subjected to domestic abuse by a perpetrator who gambles, or they have been gambling themselves to cope with the abuse.

The researchers are particularly interested in speaking with people from minoritised communities and would appreciate any opportunity to engage and interview victim-survivors, and any affiliated support service providers that you know, and can support this study. They are particularly interested in speaking with women who have lived experience of gambling-related domestic abuse from minoritised communities or have used gambling as a coping mechanism for domestic abuse.

The research team have recorded a short video explaining what participation would involve, and has asked that this be shared with anyone who may be interested in contributing their thoughts:  
[Call for Research Participants: Women with Lived Experiences of Gambling-Related Domestic Abuse](#)

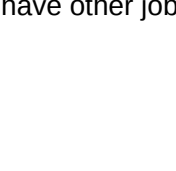
# EVENTS

<p><b>HDN Webinar: Menopause and Women's Health</b></p> <p>10:00 - 11:30 AM 15 October, 2024</p> <p><b>SPEAKERS:</b></p> <p><b>HDN Webinar: Menopause and Women's Health</b></p> <p>Oct 15, 2024 (10:00 - 11:30) (GMT+1)</p>	<p><b>Online Workshop: Hate Crime and Housing Masterclass</b></p> <p>10:00 - 11:30 AM 25 October, 2024</p> <p><b>SPEAKERS:</b></p> <p><b>HDN Online Workshop: Hate Crime and Housing Masterclass</b></p> <p>Oct 25, 2024 (13:00 - 15:00) (GMT+1)</p>
<p><b>Online Board Workshop: Board's Role in Organisational Culture</b></p> <p>10:00 - 11:30 AM 26 November, 2024</p> <p><b>SPEAKERS:</b></p> <p><b>HDN Online Board Workshop: Board's Role in Organisational Culture</b></p> <p>Nov 7, 2024 (10:00 - 11:30) (GMT+0)</p>	<p><b>Online Webinar: Supporting inclusive engagement to create healthy homes and neighbourhoods</b></p> <p>10:00 - 11:30 AM 26 November, 2024</p> <p><b>SPEAKERS:</b></p> <p><b>HDN x Quality of Life Foundation Webinar</b></p> <p>Nov 26, 2024 (10:00 - 11:30) (GMT+0)</p>

For details of ALL our events [CLICK HERE](#)

# NOW HIRING

## Non-Executive Director - Phoenix Community Housing

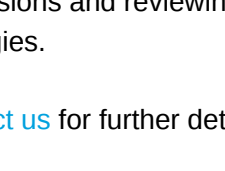


Phoenix Community Housing is looking for a new Non-Executive Director.

They are looking for someone who can contribute to the Board and help them manage the complex challenges facing the social housing sector.

To learn more about this role, click the link below:  
[Non-Executive Director - Phoenix Community Housing](#)

## Board Member and Chair (Designate) of Audit & Risk Committee - ISHA



Islington & Shoreditch Housing Association Ltd (ISHA) are looking to recruit a Board Member and Designate Chair of Audit and Risk.

They are interested in people who can bring a broad understanding of risk management, particularly in a property and estates context, as well as previous governance experience.

To learn more about this role, click the link below:  
[Board Member and Chair \(Designate\) of Audit & Risk Committee - ISHA](#)

[Read More](#)

## Group Chief Executive - Newlon Housing Trust



Newlon Housing Trust are looking to recruit a new Group Chief Executive.

They are looking for someone who can champion the needs of their residents and will work efficiently to meet the ambitions of their board.

To learn more about this role, click the link below:  
[Group Chief Executive - Newlon Housing Trust](#)

[Read More](#)

## Multiple Roles - Joseph Rowntree Housing Trust



Joseph Rowntree Housing Trust (JRHT) is looking to recruit three new Board Members.

They are looking for people with lived experience of social housing, hardship, or social injustice who could help shape the decisions made by their company.

To learn more about this role, click the link below:  
[Board Members\(x3\) - Joseph Rowntree Housing Trust](#)

JRHT is also interested in hiring a new director of communities.

They are interested in people who are passionate about delivering high-quality, resident-focused services.

To learn more about this role, click the link below:  
[Director of Communities - Joseph Rowntree Housing Trust](#)

## Board Members - Wandle Housing Association



Wandle Housing Association is looking for two new board members.

They are seeking someone who can play a crucial role in their development plan to build high-quality, genuinely affordable homes to fill the role of Board Member - Development and Building Safety.

To learn more about this role, click the link below:  
[Board Member - Development and Building Safety, Wandle](#)

In addition, they're looking for an experienced C-suite leader with a background in data, IT and digital experience to fill the role of Board Member - Data, Digital and IT.

To learn more about this role, click the link below:  
[Board Member - Data, Digital and IT, Wandle](#)

We also have other job vacancies on our website, which you can view by clicking the button below.

[More Job Vacancies!](#)

## What We Do at HDN

Contact us to see if we can help



We work with organisations on a range of equality, diversity and inclusion issues. These include management and leadership training, staff mentoring, board and executive team discussions and reviewing and helping on equality, diversity and inclusion action plans and strategies.

[Contact us](#) for further details

This newsletter is sponsored by **Devonshires Solicitors LLP**



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