



**HDN**  
YOUR NETWORK  
TO DIVERSITY



**HDN Mentoring Programme**  
**Class Three**  
**Challenges and Opportunities**

**Sue Waterall**

# Groundrules

This is really the time to:

- Lean in ... reach out ... embrace ....
- Keep asking questions
- Engage with guest speakers
- Be open to learning
- And have fun!

# Agenda

- Mentoring experiences
- A career in housing – Ulfat Hussain
- Individual presentations – yay!
- National Conference 2019
- Teamworking & Managing Change – Chris Twomey
- Management & Leadership – Chris Twomey
- Moving forward and networking

# Mentoring experiences

- Progress of 1:1s – regularity, quality, thoughts
- Success stories – from tiny to big
- Things you have learnt about yourself, the housing sector, others, the future, life!

# Please welcome:

Ulfat Hussain

Director of Operations



# Individual Presentations

- Annette Morrison
- Bev Turner
- Helen Curtin
- Sarah Thornley
- Anne Bond



# Presentations:

## Delivering or observing, what did we learn?



# When we present ...

- **“The human brain starts working the moment you are born and never stops until you stand up to speak in public”**

Sir George Jessel





# What makes an effective presenter?



# Getting the balance right



**Head** – logic, rationale, facts, figures, graphs, process

**Heart** – passion, engagement, authenticity, story telling, emotion

# Preparation

- **Why** – the overall purpose
- **What** – specific objectives
- **Who** – the audience
- **When** – time of day
- **Where** – environment and venue
- **How** – structure and content



The headlines  
tonight ...

**Introduction**



Tonight's  
stories in more  
detail ...

**Main body**



And the headlines  
again...

**Summary**

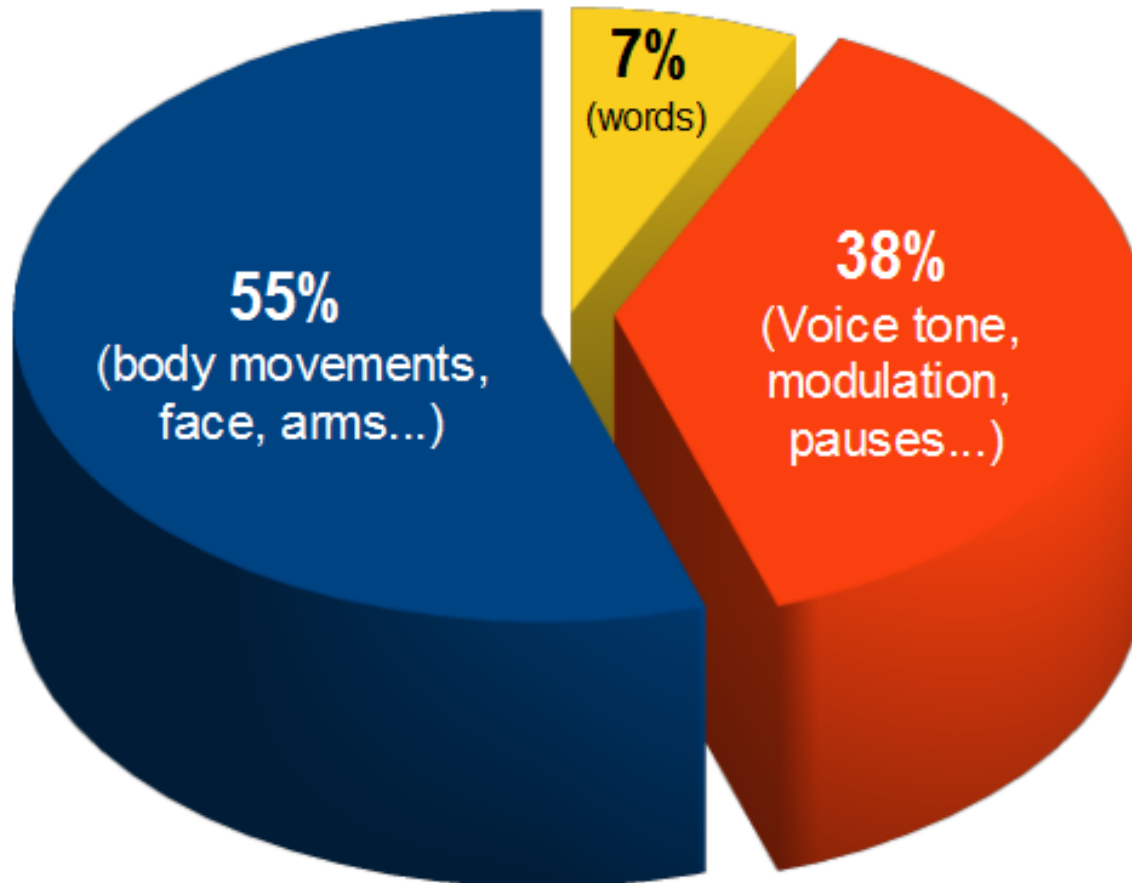


# BANG!



**Creating those sit up and listen, jaw-dropping, did-you-get-that moments.**

# Communication – Words, Tone, Body



# Why are TED talks successful?

- The first 30 seconds create impact
- They connect with people emotionally
- Scripts kill charisma
- 65% stories, 25% data, 10% presenter
- Smile, gesticulation and movement

# National Conference 2019

Thurs 20th June – Think Tank Birmingham

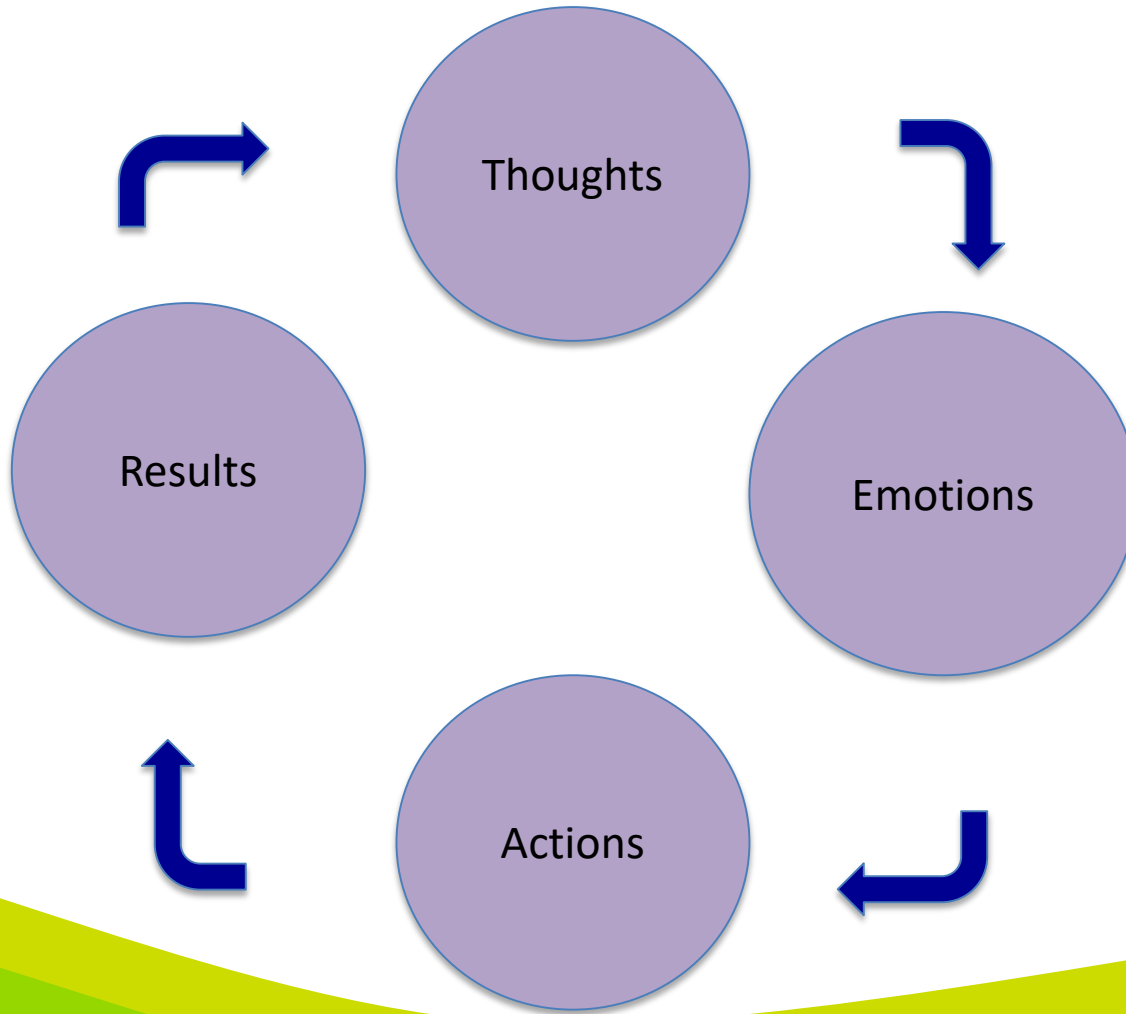


Let's put the  
north on the map  
.....volunteers?!





# T.E.A.R. Model



# Presenting at the conference

“My advice for the national conference is to **just go for it!** Put yourself out there and volunteer to present!

Everyone at the conference is willing everyone else to do well. It’s such a supportive atmosphere and there was great buzz in the room on the day.

To be able to say you have presented to 200 people at a national conference is a big confidence boost personally - but also an added bonus for future job interviews”.

**Sophie Heneghan, Riverside**

“We were all given the opportunity to present at the conference.

I was **SO** glad I took part! It was a great opportunity and it’s not the sort of opportunity you often get!

Several of the group said afterwards that they really wished they had done it too.

To me, it felt like it was the whole point of the course”.

**Donna Stringer, Riverside**

Please welcome:

# **Chris Twomey**

Deputy Director of Housing & Inclusion

West Lancs Borough Council

# Moving forward and networking



# What is networking?

- Friendly, mutually supportive relationships
- Helping a colleague learn
- Sharing experiences and opportunities
- Enriching one another's lives
- It's a conversation not a sales pitch
- You don't have to be an extravert
- Listen, talk, listen, LinkIn, ask, tell, chat ...

# Everyone in this room is valuable!

All these colleagues could help you with:

- Where you might want to work in the future
- Understanding a different kind of job
- A new qualification or training course
- Introductions to someone else
- Finding new opportunities
- A short job shadow
- Being a buddy
- A site visit to somewhere new
- A neighbourhood project



# Social Media



# Ask yourself

Apart from your work colleagues:

- Who else do you know in this room?
- By name?
- By organisation?
- By job role?
- By a passion or interest they have?
- By a project they've worked on?



# Class 4 and National Conference

## **Class 4**

**Date:** Fri 24th May 2019

**Time:** 09.45 - 3.45

**Venue:** **Great Places** – 2a Derwent Avenue, Manchester M21 7QP

## **National Mentoring Conference**

**Date:** Thurs 20th June 2019

**Venue:** Think Tank, Science Museum,  
Millennium Point Birmingham B4 7XG.

