

Plus Dane Housing



Board member recruitment pack



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Application details and key dates

Thank you for showing an interest in becoming a Board Member.

This pack explains who we are, what experience we're looking for and what you need to do to apply.

Plus Dane Board is looking for a candidate with experience in the following:

- Information Technology
- Digital
- Artificial Intelligence
- Assets and repairs
- Sustainability

Recruitment timetable and process

- Closing date: Sunday 9 February 2025 at midnight
- Interviews to be scheduled: Late February 2025

The interview panel will include members the Executive Management team and the Board. Interviews will be in person.

To apply

Return to the online advert for this role and click '**apply here**'. There is a short online application. Please complete the '**Supporting Statement**' providing details of the skills and knowledge you would bring to the role and upload a copy of your most recent CV.

If you would like to have an informal chat about the role or have any other questions to help you decide whether to apply, please contact:

Alison Horner, Company Secretary

on **07392 273 667** or email company.secretary@plusdane.co.uk

We look forward to hearing from you.



A word from our Chair

We are looking for an exceptional member to join our Board, to support us to build on the great work we have delivered over recent years while helping us achieve our future ambitions.

Plus Dane is a positive, forward-thinking organisation with a strong social purpose and a commitment to delivering quality homes and services for our customers.

We are recruiting a member as part of our Board succession process.

It is a time of change for the Board of Plus Dane. I will be stepping down as chair in March 2025, following nine years in the role which is the maximum time a Board member can serve under our rules. Max Steinberg will be taking over from me, and joined the Board in October so that we can have a handover period to ensure a smooth transition.

We are dedicated to diversifying our leadership and governance structure with a commitment to building a Board and Committees that understand the different communities that we work in and serve, as well as the lived experience of a social housing tenant.

The role of a Board member at Plus Dane is varied and aside from Board and Committee meetings, there are strategic thinking sessions and a Board away day throughout the year where your contribution is welcomed. There are opportunities to support senior colleagues within Plus Dane with strategic pieces of work that you have experience or share a passion for.

In return, you can expect a supportive environment created by the Board, Customer Assurance Panel and backed by colleagues across the organisation, to enable you to make a valuable contribution. You can also rely on a hardworking, passionate team focused on doing the right thing for our customers and the business.

If you believe you can meet this challenge and you share our values, I look forward to receiving your application.

Sir Peter Fahy
Chair



About us

Plus Dane provides a home to nearly 30,000 people across Cheshire and Merseyside. We are registered with the Financial Conduct Authority and Regulator of Social Housing and have a V2/G2/C2 rating.

We have a strong history of development, building a range of general needs, sheltered and extra care homes which have helped meet local housing need. We have also grown into an organisation with a track record in shared ownership, helping our customers to get on the property ladder in ways they may not otherwise be able to. As a trusted social landlord, we also offer some market rent homes giving customers the peace of mind of working with a responsible landlord in the private rented sector.

However, our roots firmly remain in social housing. Supporting customers to access homes in our core neighbourhoods at an affordable price is essential. We also offer much needed support, advice and services to help customers live comfortably in their homes or to enrich their lives. Fulfilling our social purpose is something that has remained firm throughout our history.



*We own over
13,500 homes*



*We house around
30,000 customers*



*We employ almost
600 colleagues*



*Our annual income
is over £100m*



*Our asset base
is over £650m*

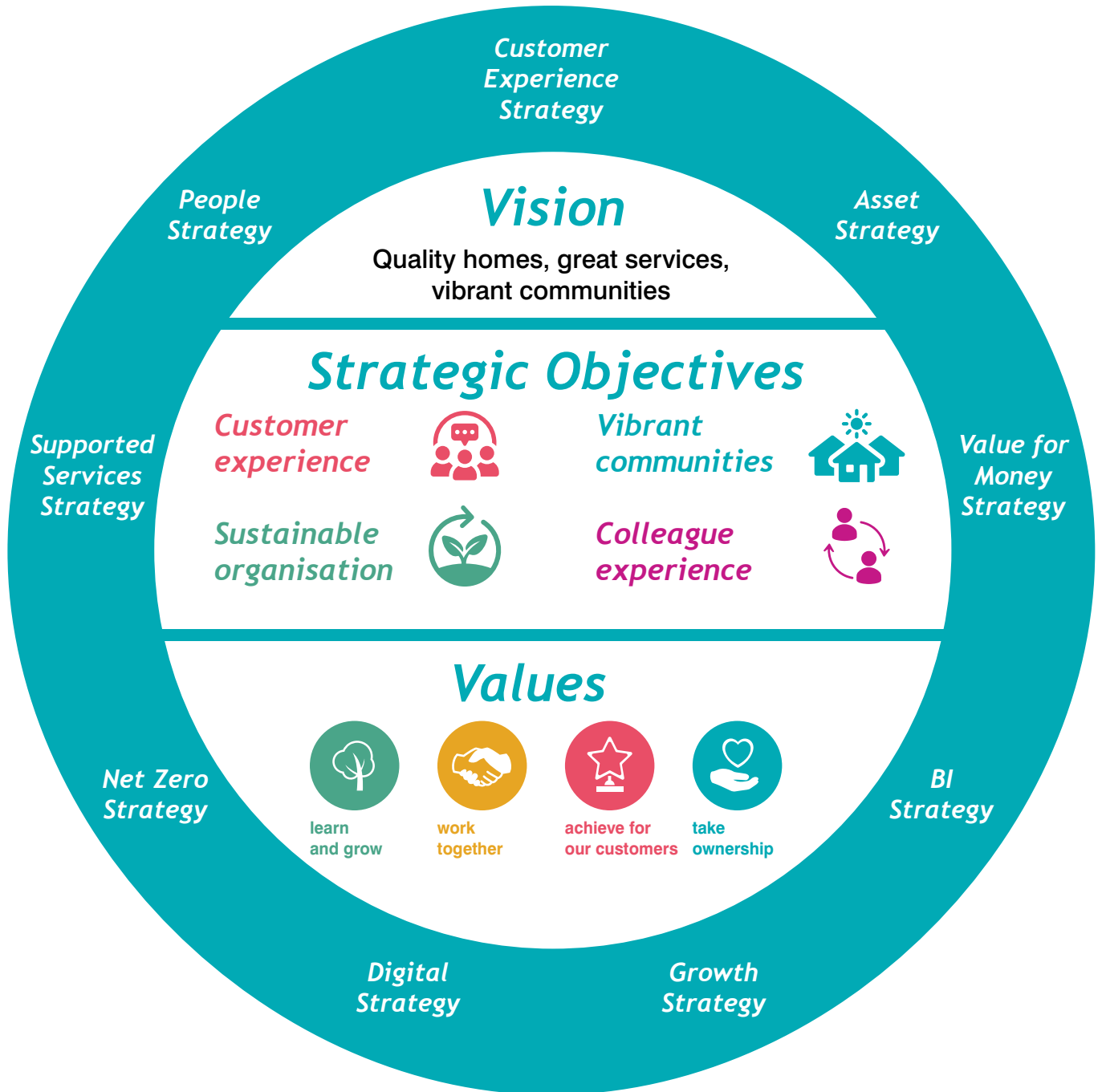


*We have over 60 supported
or older persons schemes*

Our homes are predominantly based in Merseyside and Cheshire, covering 11 local authority areas. We work alongside our local authority partners and lead, contribute or influence where required.

Our vision, objectives and values

We are a purpose led, performance driven organisation which is important to our continued strength and sustainability and ensuring our long-term ability to deliver our vision.



Our vision is supported by four key objectives brought to life through strategies which describe how we will successfully deliver the corporate objectives and ultimately our vision.

Customer Experience

Customers are listened to, empowered and feel they are treated fairly through good quality communication. We know who lives in our homes and tailor our services in a person-centred way. Providing support services which meet customer need and improve health and wealth.



Vibrant Communities

Safe, well maintained and warm homes in communities where people choose to live. We take our role in communities seriously and adapt depending on need. We continue to priorities investment in communities for the benefit of our customers, working with partners to maximise our resources and achieve more than we could alone.



Sustainable Organisation

Delivering a long-term sustainable future achieved through financial resilience, high performance, robust governance and assurance around how we are delivering our vision. We will become a leaner, more efficient organisation through technology, process and data as part of our Innovation Framework.



Colleague Experience

Engaged colleagues demonstrating our values through the effective delivery of their roles every day. Colleagues feel values and accountable for their contribution. A shared sense of achievement in making a positive difference.



Our Board & Committee structure

Plus Dane is governed by a Board comprising of up to twelve Non-Executive Members supported by up to six Independent Committee Members.

Members have various skills from across a number of industries, in line with our Board skills competency framework and aligning to our equality, diversity and inclusivity framework.

There are four Committees that support the Board, which comprise of Board and Independent Members. The Board is also supported by the Customer Assurance Panel who look at issues that affect customers so that we can improve the customer experience and be the best we can be.

You can find out more about the Customer Assurance Panel [here](#).

The Committees are Audit and Assurance, Foresight, Purpose and Chairs' Committee.

Purpose Committee
SOCIAL PURPOSE

- Quality of homes & services
- Locality planning
- Customer experience
- Community development
- Corporate social responsibility
- Progress to achieve social purpose
- Customer insight & behaviour
- Consumer standards
- Safeguarding
- Equality Diversity & Inclusion (EDI)
- Environmental, Social &
- Governance (ESG) reporting

TRANSPARENCY INVOLVEMENT BALANCE

DR ANN HOSKINS

Audit & Assurance Committee
LOOK BACK/
SUSTAINABILITY

- Value for money
- Resourcing
- Treasury
- Regulatory & legislative compliance
- Audit
- Governance
- Probity
- Health & Safety
- Landlord compliance
- Insurance
- Procurement

TRANSPARENCY INVOLVEMENT BALANCE

GARY DIXON

Foresight Committee
LOOK FORWARD/
INNOVATION

- Colleague culture & experience
- Data quality
- Zero carbon
- Innovation
- Business improvement
- New business development
- Project & programmes
- Horizon scanning (risk)
- Strategic partnerships

TRANSPARENCY INVOLVEMENT BALANCE

JON CORNER

Chairs' Committee

The Committee is reserved for Chairs of the Board and Committee Chairs who meet quarterly to consider Chief Executive appraisal, nominations and cross Committee matters.

The role

The purpose of the Plus Dane Board is to determine the strategic direction and policies of the organisation and to scrutinise and control its work in an effective way, holding the senior staff to account.

The Board's functions include:

- Setting the strategic direction for Plus Dane.
- Setting the annual and long term objectives of Plus Dane and determining its values.
- Ensuring the affairs of Plus Dane are conducted lawfully and are in accordance with generally accepted standards of performance and adhered to throughout Plus Dane.
- Ensuring diversity and equal opportunities are promoted and policies are adhered to throughout Plus Dane.
- Ensuring that Plus Dane complies with its legal responsibilities.



Key terms and conditions

Commitment

Members will:

- Serve for a maximum term of six years. When membership has reached six years the Board, if in Plus Dane's best interests, may allow a further year's service (up to a maximum of a further three years)
- Serve on one Committee (and may serve as Committee Chair)
- Become a shareholder of Plus Dane Housing

Members will be expected to:

- Have the time and energy needed to discharge the responsibilities of the role, including preparation and participation at:
- Quarterly Board meetings *
- Quarterly Committee meetings
- Quarterly Chairs' meetings (if member serves as a Chair) *
- Quarterly Strategic and training sessions
- Away days (yearly)

* Meetings are approximately 2-2.5 hours in duration.

Location

The majority of meetings are held at our Registered Office (Liverpool) or our Congleton office:

Plus Dane Housing
Atlantic Pavilion, Salthouse Quay
Royal Albert Dock, Liverpool L3 4AE

Plus Dane Housing
Shepherds Mill, Worrall Street
Congleton CW12 1DT

Remuneration

£6,360 per annum.

Appraisal

Individual performance, and that of the Board as a whole, will be appraised annually.

Training

As well as a comprehensive induction, you will receive in-house and external training opportunities.