

HOUSING DIVERSITY NETWORK NORTH WEST – GROUP 2 STAFF MENTORING PROGRAMME 2017-2018

CLASS TWO

Date: Thursday 7th December 2017

Time: 9.45 am - 3.45 pm

Venue: The Guinness Partnership, Bower House,1 Stable Street, Hollinwood,

Oldham, OL9 7LH

Lunch: Buffet lunch and refreshments provided **Contact:** Sue Waterall **Mob:** 07939 629781

Programme

09.45	Arrival, refreshments and registration
10.00	Are we feeling intelligent today?
10.15	Mentoring experiences and the STARR technique
10.45	Jonathan Chalstrey, Training & Development, HDN "Teamworking and practical exercises"
12.00	PPI - understanding ourselves and others
12.30	LUNCH
13.20	Kate Forrester and Roisin Ahmed, Guinness Partnership "Effective leadership and managing change"
14.15	BREAK
14.30	Jonathan Chalstrey, Training & Development, HDN "Dealing with difficult colleagues and practical exercises"
15.30	Lean in to Class 3
15.45	Questions and close